

Bapcor NZ Cuts Invoice Processing Overtime and Gains Visibility into AP Processes



“Using ABBYY and M-Files with our ERP system not only provided us with automation, a massive resource saving, but unexpectedly provided us with transparency to see inefficiencies within our ERP and network, so we were able to correct them.”

↳ **Kelly Chapman**
Senior Finance
Business Partner at
Bapcor New Zealand

Bapcor is Asia Pacific’s premier provider of vehicle parts, accessories, equipment, and services. Its New Zealand division was incurring costly overtime managing 17,000 invoices per month using manual processes. ABBYY IDP not only delivered massive savings but also made processes transparent so Bapcor could see and address inefficiencies.

Challenge

In processing 17,000 invoices each month, Bapcor New Zealand team members were bogged down in manual processes, reliant on scanned images and PDF files emailed and printed. Data entry and matching were also done manually. Storage cost was a major issue.

As a result, resources were tightly stretched and stressed, with significant expense in overtime costs. In addition, Bapcor NZ was struggling to find time to fully reconcile all AP statements.

The organization looked for a solution that would

- Eliminate manual processes through automation
- Significantly enhance the accuracy of data
- Address the limitations of reconciling statements
- Integrate with their Citadel ERP and M-Files for storage and AP workflow

Solution

ABBYY IDP eliminated manual processing and overtime costs, reducing resource requirements. Bapcor NZ has saved on storage and printing costs as well.

Bapcor customers are now paid on time, with reconciliations being done in full, and a reduction in stop-credit incidents.

Freed from tedious manual work, team members are now more motivated and satisfied. They can focus on higher value work, like exceptions and statement reconciliations.

An added benefit has been the degree to which ABBYY IDP makes processes transparent by integrating with their ERP, M-Files. The AP team can now see and address inefficiencies in invoice processes.

Value



Eliminated the overtime costs of manually processing 17,000 invoices monthly



Reduced AP resource requirements



Reconciliations now done in full



Greater job satisfaction and team retention



Remediation of process inefficiencies

