ROBOYO NEXT LEVEL NOW | ABBYY

Roboyo Steps Up Hyperautomation with ABBYY Purpose-Built AI Solutions

With a presence spanning 14 countries, Roboyo is the world's leading end-to-end process automation company, using best-in-breed technology to serve clients in the banking, insurance, healthcare, and manufacturing industries. When Roboyo's delivery team embarked on a mission to streamline clients' purchase order entry processes, they relied on ABBYY's intelligent automation solutions.

Challenge

Roboyo's clients recognized that manual processes of entering purchase orders into SAP had become cumbersome, time consuming, and prone to human error. To alleviate these detriments to productivity and accuracy, Roboyo's delivery team set out to leverage automation in developing new, streamlined processes that benefit clients' employees as well as end customers.

> " ABBYY has been extremely helpful for our business, enabling us to deliver outstanding document processing integration projects with reliability and precision. As an Automation Engineer, I've leveraged their OCR and data capture solutions to streamline workflows efficiently, be it with RPA or BPMN. The technology is impressively scalable, ensuring we can easily meet business requirements and address technical complexities.
>
> I appreciate how quickly we see value from ABBYY's robust, secure, and compatible solutions. The stability and scalability of their products offer peace of mind, making digital transformations much smoother."
>
> ↳ **Khac Dung,**
> **Automation Engineer**
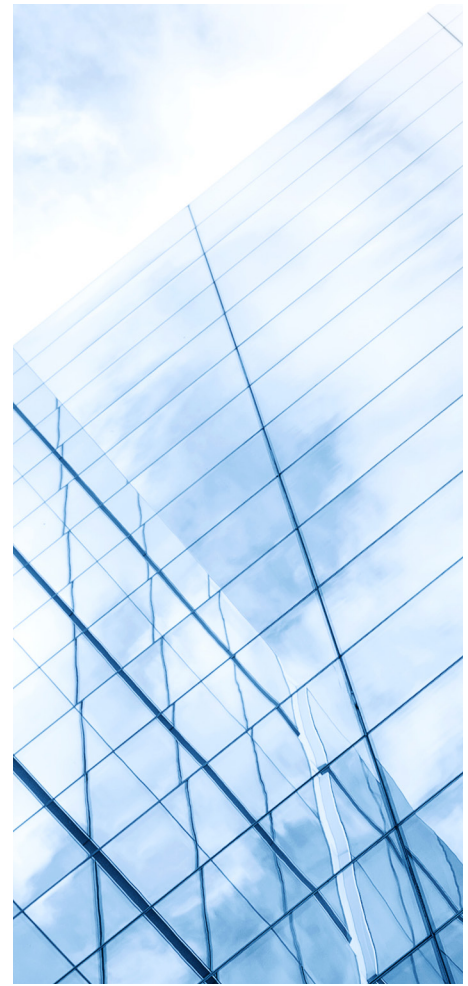> **Roboyo GmbH**

CHALLENGE

Solution

The team initiated a project to help clients streamline purchase order entry processes. Automating the process using ABBYY's intelligent document processing technologies enabled them to achieve their goal of enhancing accuracy while also speeding up AP operations.

Integrating AI that is purpose-built for processing business documents has revolutionized the workflows of Roboyo's clients. Teams can validate documents far faster and more accurately, resulting in an 80% decrease in processing time while reducing costs by 55%.

The positive return on Roboyo's integration of ABBYY solutions is evident on numerous levels. **Faster processing times leave clients' employees with more time to focus on high-value tasks such as managing system optimization projects or improving customer experiences.** As a result, employees are more productive and have the bandwidth to contribute directly to the strategic initiatives that drive growth.

The transformation has also positively impacted end customers. Faster document validation means faster response times and greater reliability, driving increases in overall customer satisfaction and resulting in stronger client relationships for Roboyo.

Value

80%
improvement in document processing efficiency

55%
overall cost savings

>60%
reduction in manual data entry errors